

- · Quarterly forecasts of sales for one of company's products over the upcoming one-year period.
 - · Production schedules,
 - · Raw materials purchasing,
 - · Inventory policies,
 - Marketing plans,
 - Cash flows.
- How should we go about providing the quarterly sales forecasts?
 - Good judgment, intuition, and an awareness of the state of the economy may give us a rough idea, or feeling, of what is likely to happen in the future
 - Converting that feeling into a number that can be used as next year's sales forecast is challenging.

• Qualitative methods generally involve the use of expert judgment to develop forecasts when historical data are either unavailable or not applicable.

Quantitative forecasting methods can be used when:

- (1) Past information about the variable being forecast is available,
- (2) The information can be quantified
- (3) It is reasonable to assume that the pattern of the past will continue into the future.
- 1. Causal or exploratory forecasting methods (e.g. Regression):
- The variable we are forecasting has a cause-and-effect relationship with one or more other variables.
- These methods help explain how the value of one variable impacts the value of another.
- The sales volume for many products is influenced by advertising expenditures
- Supermarket scanners allow retailers to collect point-of-sale data that can then be used to aid in planning sales, coupon targeting, and other marketing and planning efforts.
- "Which products tend to be purchased together?"

Time Series analysis & Forecasting

- Time series: A sequence of past values of the variable to be forecast at successive points in time or over successive periods of time.
 - The measurements may be taken every hour, day, week, month, year, or at any other regular interval.
- 2. Time series analysis: Forecasting methods that can be applied to time series.
 - The objective of time series analysis is to uncover a pattern in the time series and then extrapolate the pattern to forecast the future.
 - First step is to construct a time series plot, which is a graphical presentation of the relationship between time and the time series variable.



Stationary time series:

- A time series whose statistical properties are independent of time.
 - 1. The process generating the data has a constant mean.
 - 2. The variability of the time series is constant over time.
- Changes in business conditions often result in a time series with a horizontal pattern that shifts to a new level at some point in time.
- A gasoline distributor signs a contract with the Vermont State Police to provide gasoline for state police cars beginning in week 13.
- With this new contract, the distributor naturally expects to see a substantial increase in weekly sales starting in week 13.



Trend Pattern:

- A time series may show gradual shifts or movements to relatively higher or lower values over a longer period of time
- Trend patterns are a result of long-term factors such as population increases/decreases, shifting demographic characteristics of the population, improving technology, changes in the competitive landscape, and/or changes in consumer preferences.





Seasonal Pattern:

- Recurring patterns over successive periods of time that usually repeat every year.
- A retailer who sells bathing suits expects low sales activity in the fall and winter months, with peak sales in the spring and summer months to occur every year.
- · Retailers who sell snow removal equipment and heavy clothing expect the opposite yearly pattern.
- Time series data can also exhibit seasonal patterns of less than one year.
- Daily traffic volume shows within-the-day "seasonal" behavior.
- Restaurant industry has sales that exhibit easily discernible seasonal patterns within a day.





Cyclical Pattern:

- An alternating sequence of points below and above the trendline that lasts for more than one year.
- Many economic time series exhibit cyclical behavior.
- Often the cyclical component of a time series is due to multiyear business cycles.
- A time series of housing costs
- Business cycles are extremely difficult or impossible to forecast. As a result, cyclical effects are often combined with long-term trend effects and referred to as trend-cycle effects.
- The underlying pattern in the time series is an important factor in selecting a forecasting method.
- A time series plot is one of the first analytic tools.

	Time Series analysis & Forecasting									
We use the me	st recent week's sales volume as the forecast for the next week (naïve forecasting i									
we use the file	SUIECE	an weeks	Sales voi		The TOTECast TO	i ule llex	I WEEK (IIdi	ve loiecastilig i		
	TABLE	8.7 Com	nputing For	ecasts and	Measures of Fore	cast Accura	cy Using the M	ost Recent Value		
		astr	le l'orecasi		Absolute Value	Squared		Absolute Value		
	Wook	Time Series	Forecast	Forecast	of Forecast Error	Forecast	Percentage	of Percentage Error		
	1	17	rorecast	LIIO	LIIO	LIIO	LITO	LITOI		
	2	21	17	4	4	16	19.05	19.05		
	3	19	21	-2	2	4	-10.53	10.53		
	4	23	19	4	4	16	17.39	17.39		
	5	18	23	-5	5	25	-27.78	27.78		
	6	16	18	-2	2	4	-12.50	12.50		
	7	20	16	4	4	16	20.00	20.00		
	8	18	20	-2	2	4	-11.11	11.11		
	9	22	18	4	4	16	18.18	18.18		
	10	20	22	-2	2	4	-10.00	10.00		
	11	15	20	-5	5	25	-33.33	33.33		
	12	22	15	_7	_7	49	31.82	31.82		
			Totals	5	41	179	1.19	211.69		





		Tin	ne Se	ries a	nalysis 8	& Fore	casting	9
we select	a forec	asting meth	nod that v	works we	ll for the histo	rical data	a, and we h	ave reason to be
istorical p	attern w	ill continue	into the	future, ou	r forecasts wil	l ultimate	ly be shown	n to be accurate.
	TABLE	8.8 Comp	outing Fore istorical Da	ecasts and I ata as the F	Measures of Fored orecast for the N	cast Accura ext Period	cy Using the A	werage of All
	Week	Time Series Value	Forecast	Forecast Error	Absolute Value of Forecast Error	Squared Forecast Error	Percentage Error	Absolute Value of Percentage Error
	1	17						
	2	21	17.00	4.00	4.00	16.00	19.05	19.05
	3	19	19.00	0.00	0.00	0.00	0.00	0.00
	4	23	19.00	4.00	4.00	16.00	17.39	17.39
	5	18	20.00	-2.00	2.00	4.00	-11.11	11.11
	6	16	19.60	-3.60	3.60	12.96	-22.50	22.50
	7	20	19.00	1.00	1.00	1.00	5.00	5.00
	8	18	19.14	-1.14	1.14	1.31	-6.35	6.35
	9	22	19.00	3.00	3.00	9.00	13.64	13.64
	10	20	19.33	0.67	0.67	0.44	3.33	3.33
	11	15	19.40	-4.40	4.40	19.36	-29.33	29.33
	12	22	19.00	3.00	3.00	9.00	13.64	13.64

	Naïve Method	Average of All Past Values
MAE	3.73	2.44
MSE	16.27	8.10
MAPE	19.24%	12.85%

- Simple naïve method adjusts very rapidly to the change in level of demand in week 13 because it uses only the most recent observation as the forecast.
- When comparing different forecasting methods, we have to be careful not to rely too heavily on the measures of forecast accuracy.
- Good judgment and knowledge about business conditions that might affect the value of the variable to be forecast also have to be considered carefully when selecting a method.







	Time Series analysis & Forecasting
Exponential Smoo	othing: A weighted average of past time series values
	EXPONENTIAL SMOOTHING FORECAST
	$\hat{y}_{t+1} = \alpha y_t + (1-\alpha)\hat{y}_t$
	where
	y_{t+1} = forecast of the time series for period $t + 1$
	y_t = actual value of the time series in period t
	$y_t = $ forecast of the time series for period t
	$\alpha = \text{smoothing constant} (0 \le \alpha \le 1)$
The weight give	en to the actual value in period t is the smoothing constant α , and the weight given to the
forecast in peri	od t is 1-a.
Exponential sm	noothing forecast is actually a weighted average of all the previous actual values.
Only two piece	s of information are needed to forecast for period t +1:
• y_t :The actua	al value in period t
• \hat{y}_t : the forec	ast for period t.

TABLE 8.10Summary of the Exponential Smoothing Forecasts and Forecast Errors for the Gasoline Sales Time Series with Smoothing Constant $\alpha = 0.2$							
Week	Time Series	Forecast	Forecast Error	Squared Forecast			
1	17	rorecast	r orecast Error	LITOI			
2	21	17.00	4 00	16.00			
3	19	17.80	1.00	1 44			
4	23	18.04	4.96	24.60			
5	18	19.03	-1.03	1.06			
6	16	18.83	-2.83	8.01			
7	20	18.26	1.74	3.03			
8	18	18.61	-0.61	0.37			
9	22	18.49	3.51	12.32			
10	20	19.19	0.81	0.66			
11	15	19.35	-4.35	18.92			
12	22	18.48	3.52	12.39			
		Totals	10.92	98.80			



Exponential Smoothing:

- If the time series contains substantial random variability, a small value of α is preferred.
- If much of the forecast error is due to random variability, we do not want to overreact and adjust the forecasts too quickly.
- With relatively little random variability, larger values of α allow the forecasts to react more quickly to changing conditions.
- we choose the value of α that minimizes the MSE.



Autoregressive models:

• The independent variables are previous values of the time series

$$\hat{y}_t = b_0 + b_1 y_{t-1} + b_2 y_{t-2} + b_3 y_{t-3}$$

Seasonality without trend:

• We can model a time series with a seasonal pattern by treating the season as a dummy variable.

$$Qtr1_{t} = \begin{cases} 1 \text{ if period } t \text{ is quarter } 1 \\ 0 \text{ otherwise} \end{cases}$$
$$Qtr2_{t} = \begin{cases} 1 \text{ if period } t \text{ is quarter } 2 \\ 0 \text{ otherwise} \end{cases}$$
$$Qtr3_{t} = \begin{cases} 1 \text{ if period } t \text{ is quarter } 3 \\ 0 \text{ otherwise} \end{cases}$$

The fourth quarter will be denoted by setting all three dummy variables to 0.

$$\hat{y}_t = b_0 + b_1 \mathrm{Qtr} \mathbf{1}_t + b_2 \mathrm{Qtr} \mathbf{2}_t + b_3 \mathrm{Qtr} \mathbf{3}_t$$

	Time Se	ries ana	lysis 8	k Fore	castin	g
TABL	E 8.11 Umb	rella Sales Tim	e Series wi	th Dummy '	Variables	
Perio	od Year	Quarter	Qtr1	Qtr2	Qtr3	Sales
1	1	1	1	0	0	125
2		2	0	1	0	153
3		3	0	0	1	106
4		4	0	0	0	88
5	2	1	1	0	0	118
6		2	0	1	0	161
7		3	0	0	1	133
8		4	0	0	0	102
9	3	1	1	0	0	138
10		2	0	1	0	144
11		3	0	0	1	113
12		4	0	0	0	80
13	4	1	1	0	0	109
14		2	0	1	0	137
15		3	0	0	1	125
16		4	0	0	0	109
17	5	1	1	0	0	130
18		2	0	1	0	165
19		3	0	0	1	128
20		4	0	0	0	96

	Time Series analysis & Forecasting
	$\hat{y}_t = 95.0 + 29.0 \text{Qtr} 1_t + 57.0 \text{Qtr} 2_t + 26.0 \text{Qtr} 3_t$
	We can use equation (8.11) to forecast sales of every quarter for the next year:
	Quarter1: Sales = $95.0 + 29.0(1) + 57.0(0) + 26.0(0) = 124$ Quarter2: Sales = $95.0 + 29.0(0) + 57.0(1) + 26.0(0) = 152$ Quarter3: Sales = $95.0 + 29.0(0) + 57.0(0) + 26.0(1) = 121$ Quarter4: Sales = $95.0 + 29.0(0) + 57.0(0) + 26.0(0) = 95$
	Seasonality with Trend: $\hat{y}_t = b_0 + b_1 Qtr1_t + b_2 Qtr2_t + b_3 Qtr3_t + b_4 t$
	$\hat{y}_t = $ forecast of sales in period t
	$Qtr1_t = 1$ if time period t corresponds to the first quarter of the year; 0 otherwise
	$Qtr2_t = 1$ if time period t corresponds to the second quarter of the year; 0 otherwise
	$Qtr3_t = 1$ if time period t corresponds to the third quarter of the year; 0 otherwise $t = time period (quarter)$
	The smartphone time series: $\hat{y}_t = 6.07 - 1.36 \text{Qtr} 1_t - 2.03 \text{Qtr} 2_t - 0.304 \text{Qtr} 3_t + 0.146t$
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TABLE 8.12 Smartphone Sales Time Series with Dummy Variables and Time Period								
Period	Year	Quarter	Qtr1	Qtr2	Qtr3	Sales (1,000s)		
1	1	1	1	0	0	4.8		
2		2	0	1	0	4.1		
3		3	0	0	1	6.0		
4		4	0	0	0	6.5		
5	2	1	1	0	0	5.8		
6		2	0	1	0	5.2		
7		3	0	0	1	6.8		
8		4	0	0	0	7.4		
9	3	1	1	0	0	6.0		
10		2	0	1	0	5.6		
11		3	0	0	1	7.5		
12		4	0	0	0	7.8		
13	4	1	1	0	0	6.3		
14		2	0	1	0	5.9		
15		3	0	0	1	8.0		
16		4	0	0	0	8.4		

Regression analysis as a Causal forecasting method:

- Advertising expenditures when sales are to be forecast.
- The mortgage rate when new housing construction is to be forecast.
- Grade point average when starting salaries for recent college graduates are to be forecast.
- The price of a product when the demand for the product is to be forecast.
- The value of the Dow Jones Industrial Average when the value of an individual stock is to be forecast.
- Daily high temperature when electricity usage is to be forecast.

Armand's Pizza Parlors, a chain of Italian restaurants doing business.

- The most successful locations have been near college campuses.
- It seems that quarterly sales for these restaurants (y) are related positively to the size of the student population (x).
- Management wants to forecast sales for a new restaurant that it is considering opening near a college campus.
- Because no historical data are available on sales for a new restaurant, Armand's cannot use time series data to develop the forecast.

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TABLE 8.13	Student Population and Quarte 10 Armand's Pizza Parlors	rly Sales Data for
Restaurant	Student Population (1,000s)	Quarterly Sales (\$1,000s)
1	2	58
2	6	105
3	8	88
4	8	118
5	12	117
6	16	137
7	20	157
8	20	169
9	22	149
10	26	202



- What preliminary conclusions can we draw from Figure 8.16?
- · Sales appear to be higher at locations near campuses with larger student populations.
- The relationship between the two variables can be approximated by a straight line.

$$\hat{y}_i = b_0 + b_1 x_i \tag{8.}$$

where

 \hat{y}_i = estimated value of the dependent variable (quarterly sales) for the *i*th observation

 b_0 = intercept of the estimated regression equation

- b_1 = slope of the estimated regression equation
- x_i = value of the independent variable (student population) for the *i* th observation

 $\hat{y}_i = 60 + 5x_i$

Note: The values of the independent variable range from 2,000 to 26,000; thus, the y-intercept is an

extrapolation of the regression line and must be interpreted with caution.



FIGUR	RE 8.18 Ex	cel Simple	e Linear Re	gression (Output fo	r Armand's	Pizza Par	lors	
	Α	В	С	D	E	F	G	Н	I
1 SI	IMMARY OUTF	TIT							
2									
3	Regression Stat	istics							
4 Mu	ltiple R	0.950122955							
5 R S	quare	0.90273363							
6 Adj	usted R Square	0.890575334							
7 Star	ndard Error	13.82931669							
8 Obs	servations	10							
9									
10 AN	OVA								
11		df	SS	MS	F	Significance F			
12 Reg	gression	1	14200	14200	74.24836601	2.54887E-05			
13 Res	idual	8	1530	191.25					
14 Tot	al	9	15730						
15		Carloniante	Standard France	A Chart	Davalua	Laura 050	Unnan 050/	I	U
10 17 Inte	raant	Coefficients	0.22602481	6 502225522	P-value	20 72472550	0pper 95%	20.04207068	00 05602022
17 Inte	ant Dopulation (1 000s)	5	9.22005481	0.303333332 8.616740156	0.000187444 2.54887E-05	3 661005062	6 338004038	29.04507968	90.93692032 6.047014620

Combining causal variables with Trend and Seasonality effects:

- We had a time series of several years of quarterly sales data and advertising expenditures for a single Armand's restaurant.
- If we suspected that sales were related to advertising expenditures and that sales showed trend and seasonal effects, we could incorporate each into a single model by combining the approaches.
- If we believe that the effect of advertising is not immediate, we might also try to find a relationship between sales in period t and advertising in period t 1.
- Multiple regression analysis also can be applied in these situations if additional data for other independent variables are available.
- Armand's Pizza Parlors believes that the number of competitors near the college campus is related to quarterly sales.
- Multiple regression analysis could be used to develop an equation relating quarterly sales to the size of the student population and the number of competitors.

Time Series analysis & Forecasting

Considerations for using Regression in forecasting:

- Although regression analysis allows for the estimation of complex forecasting models, we must be cautious about using such models and guard against the potential for overfitting to sample data.
- Simple techniques usually outperform more complex procedures for short-term forecasting.
- Using a more sophisticated and expensive procedure will not guarantee better forecasts
- Quantitative forecasting models outperform qualitative forecasts made by "experts."
- There is good reason to use quantitative forecasting methods whenever data are available.

Determining the best forecasting model:

- · For a given forecasting study, how does one choose an appropriate model?
- For time series modeling, a visual inspection can indicate whether seasonality appears to be a factor and whether a linear or nonlinear trend seems to exist.
- For causal model, scatter charts can indicate whether strong linear or nonlinear relationships exist.
- When working with large data sets, it is recommended to divide your data into training and validation sets.
- With five years of monthly data, you could use the first three years as a training set for estimation.
- Based on the errors produced by the different models for the validation set, you could ultimately pick the model that minimizes MAE, MSE, or MAPE.
- Note: If the behavior of the time series has changed recently, a forecasting model based on the older portion of the time series will not perform well.

