



## Software Engineering Software Satisfaction Form



### Requester Information

Name:

Email:

### Delivered to

Name:

Division:

Date: \_\_\_\_\_  
Month DD, YYYY \*

Position:

Department / Project:

Email:

### Project Information

Name:

Code:

Version:

Request Date: \_\_\_\_\_  
Month DD, YYYY \*

Description:

### Software Evaluation

1. To what extent does the delivered project meet your requested items?

Excellent  Good  Average  Poor  Failure

2. How do you evaluate the application performance and interactivity?

Excellent  Good  Average  Poor  Failure

3. How do you evaluate the user interface design?

Excellent  Good  Average  Poor  Failure  N / A

4. How do you evaluate the presentation quality?

Excellent  Good  Average  Poor  Failure  No Presentation

5. How do you evaluate the help manual?

Excellent  Good  Average  Poor  Failure  No help

6. How do you evaluate our punctuality regarding the application delivery?

Excellent  Good  Average  Poor  Failure

7. What is the level of your overall satisfaction?

Excellent  Good  Average  Poor  Failure

### Suggestions / Comments (Optional)

If your scores are less than "Average", please provide Suggestions / Comments. We will take necessary actions on the areas that you score less than "Average".

#### Mandatory

- The date format must be exactly the same as the one referred in the form.
- In case of requiring more space, please use attachments.